



GILBERTS POLICE DEPARTMENT  
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**To:** Illinois Law Enforcement Training and Standards Board  
**From:** Chief Jeff Hill  
**Date:** April 15, 2026  
**Subject:** 2025 Body Camera Report

**Overview:** The Gilberts Police Department consists of twenty (20) officers who use eighteen (18) body worn cameras. The department consists of one (1) chief, two (2) sergeants, two (2) detectives, five (5) full-time patrol officers, and ten (10) part-time patrol officers. All patrol personnel wear body worn cameras while on duty and the cameras are activated during police/citizen contacts.

**Technical Issues:** In the year 2025, there were 50 reported issues with the body worn cameras. Of those 50 issues, we found that the cause of the majority of the issues stemmed from faulty batteries. The battery issues were caused by a “bloating” or enlargement of the middle of the batteries causing the body camera to either not respond to any of the command buttons, or to stop recording during an event. The defective batteries were sent back to Kustom Signals for a replacement. The department also purchased 10 additional new batteries to replace batteries that fail in field. The department also worked with Kustom Signals to update the software and hardware for the body worn camera system.

**Review Process:** Supervisors review all videos related to use of force and vehicle pursuits, reports of alleged misconduct, performance review and training. Supervisors are authorized to review relevant recordings any time they are investigating alleged misconduct or reports of meritorious conduct or whenever such recordings would be beneficial in reviewing a member’s performance. Shift Supervisors ensure that officers are using BWC equipment appropriately and in compliance with policy.

Chief Jeff Hill