



Brian O'Connell, Chief of Police

Winnetka Police Department

410 Green Bay Road • Winnetka, Illinois 6009
847.501.6034 • police@winnetka.or

Tuesday, March 31, 2026

To Whom It May Concern,

At the start of 2025, the Winnetka Police Department had 29 Axon 3 Body-Worn Cameras (BWC) in service. During this period, two cameras were taken out of service due to hardware failures.

In April 2025, an officer reported that his assigned device (X60AC148Z) would not power on and displayed error messages. The device was returned to Axon on April 26, 2025, and a replacement Axon 3 BWC was issued under warranty.

In May 2025, an officer reported issues with his assigned Axon 3 BWC. He was issued a backup unit, and his original device (X60AC781Y) was returned to Axon on May 12, 2025. A replacement Axon 3 BWC was issued under warranty. No other issues with Axon 3 BWCs were reported for the remainder of 2025.

In September 2025, Axon provided the Winnetka Police Department with a complimentary upgrade to the Axon 4 BWC. A total of 29 new Axon 4 BWCs were received, and no issues have been reported with these devices.

In December 2025, an additional three Axon 4 BWCs were purchased. The department currently has 32 Axon 4 BWCs in service, all of which are assigned to active users.

Each officer is equipped with their own Axon Body 4 camera, individually assigned by serial number, ensuring personalized accountability and usage tracking. We are pleased to report that a yearly review and training was conducted, during which each officer reviewed and confirmed they are up to date on the proper function and use of their assigned camera. Camera updates are conducted as needed to maintain optimal performance and are completed in a timely manner.

The oversight of the camera footage is meticulously structured. Shift supervisors conduct quarterly reviews of the videos for officers under their purview. This process is designed to verify adherence to departmental policies and assess the cameras' operational efficacy. Additionally, our administration undertakes random video reviews throughout the year. These evaluations aim to confirm the proper use of the cameras, identify any potential equipment malfunctions, and collect comprehensive feedback, both positive and negative, which is subsequently relayed to each officer.

This dual-layer review strategy ensures continuous monitoring and quality control, enhancing both the transparency and the effectiveness of our body camera program.

Thank you for your attention to this update. We remain committed to upholding the highest standards of accountability and professionalism in all aspects of our operations.

Sincerely,

Brian O'Connell
Chief of Police